

RICARDO DANGANAN JNR

GRADUATE IT SPECIALIST | TECHNICAL SUPPORT • INFRASTRUCTURE • MONITORING • FRONT-END & CLOUD TOOLS 📞 0862171512

◦ DETAILS ◦

0862171512

ricardo_danganan@yahoo.com

◦ LINKS ◦

[GitHub – Code Portfolio](#)

[LinkedIn – Professional Profile](#)

[Web Portfolio – UI/UX & Project](#)

[GitHub – Game Performance
Monitoring App](#)

◦ SKILLS ◦

Python

Networking

Cloud Computing

Microsoft Office & 365 Suite

PowerShell & Bash Scripting

SQL / Database Management

Virtualization (VMware/Hyper-V)

UI/UX & Front-End Development

◦ LANGUAGES ◦

English

Filipino

◦ HOBBIES ◦

PC gaming, custom PC builds, personal side projects, and staying current with technology trends.



PROFILE

IT graduate with hands-on experience in support, system monitoring, and front-end development. Enthusiastic about contributing to dynamic, tech-driven environments focused on cloud, infrastructure, and user solutions.



EMPLOYMENT HISTORY

Intern Technical Support Engineer at Typetec, Dublin

January 2024 — August 2024

Supported device imaging, software rollouts, and account setup using Microsoft 365 and Active Directory; worked with ticketing systems and collaborated with support teams to resolve hardware issues and assist in system monitoring.

Intern IT Support Engineer at KKR, Dublin

June 2024 — July 2024

Assisted in deploying 225 desktop workstations, adhering to strict layout configurations and ensuring full system readiness before the office launch.

IT Hardware Sales Associate at Currys Ireland, Dublin

November 2019 — April 2020

Advised customers on laptops, tablets, and tech products; developed strong communication and problem-solving skills in a fast-paced retail environment.



EDUCATION

BSc (Hons) in Computing with Information Technology (Level 8), Technological University Dublin (TUD), Dublin

September 2021 — June 2025

Computer Science (QQI Level 5 & 6), Bray Institute of Further Education (BIFE), Wicklow

September 2019 — June 2021



ACHIEVEMENTS

Hackathon - Tallaght University Hospital & Amazon Web Services (AWS)

September 2024

Won the “Best Future Solution” award for developing a user-friendly app that helps patients navigate healthcare facilities and schedule appointments.



COURSES

CompTIA Network+ (Course-Based), Technological University Dublin (TUD)

September 2023 — June 2024



PROJECT

Game Performance & IT Monitoring Application – Final Year Project, Dublin, Ireland

January 2025 — April 2025

- Built a desktop monitoring app using Node.js, Electron, and React
- Tracked CPU, GPU, RAM, disk, and network stats via PowerShell
- Integrated Steam & RAWG APIs for game detection and requirements
- Compared specs and generated optimization tips using Azure OpenAI